



TERMS & CONDITIONS OF BOOKING

- Bookings can only be confirmed when completed booking form & fee (or deposit) are received.
- Full course fee is paid at time of booking unless otherwise agreed. (We do accept payment in instalments.)
- We are happy to change course dates if there are places available for an alternative date. However, please note cancellation charges below.
- Cancellation by you: in the unfortunate circumstance that you have to cancel your booking you may be entitled to a full or partial refund, depending on the date of your received cancellation (by telephone first, then in writing, please). Refunds will be given as follows:

Cancellation 28+ days from course date – full refund or alternative date

Cancellation 14+ days from course date – 50% refund

Cancellation less than 14 days – no refunds

We know (believe us, we know) that bad things happen to good people, so we strongly recommend that you have adequate travel and curtailment insurance to cover you for cancellations in the event of illness, accident, personal tragedy etc

- Cancellation by us: We require a minimum of 3 clients for certain courses and reserve the right to cancel if the minimum number is not met. If your course is cancelled by us for this or another reason you will be given a full refund or the offer of an alternative date. We cannot offer compensation for expenses incurred (eg non-refundable accommodation or travel tickets) so please be aware of that when booking travel, accommodation etc and if necessary take out travel and curtailment insurance.
- Whilst your safety is at the forefront of our thinking and the highest professional standards are practised, candidates must accept responsibility for their own actions as a participant in mountain biking, which is classed as a hazardous activity.
- We recommend that you have adequate insurance for yourself and your equipment. We are not liable for any damage or theft relating to your person or your personal possessions.
- All BMBLA candidates must meet the pre-requirements for their respective course. It is the responsibility of the candidate to make sure they meet all pre-requirements. [Please see our website for details.](#)
- Bike Hire: Our courses do not include equipment hire; hire of bikes, helmets & other equipment can be arranged locally – Escape Route, Pitlochry or Basecamp bikes in grant own on Spey, Mikes Bikes in Aviemore - all on the internet.

- **We reserve the right to refuse any bike or piece of equipment that we consider to be unsafe or unsuitable for our courses. If you are unsure about the safety or suitability of your bike we or your local specialist bike shop will be happy to advise. *You must attend to this before the start of the course.***
- **Cycle wild Scotland and British Cycling wish to promote the highest standards of leadership at all times. Therefore, please be aware that, whilst we love good craic as much as anyone and positively encourage an informal and upbeat atmosphere on our courses, offensive language or behaviour cannot be tolerated.
N. B. If you disagree with any of the Terms and Conditions listed above please clearly indicate what these are before you book. If we cannot resolve your concerns then you have free choice not to book with us. If you agree to these terms and conditions then we are happy for you to book with us and look forward to riding with you soon.**

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